



WARRANTY STATEMENT

The guarantee that comes with our goods are bound by Australian Consumer Law. Where a major failure caused the faulty materials and workmanship occurs within the specification warranty period, you are entitled to a replacement or refund and for any loss and damage reasonably foreseeable, you are entitled to be compensated. Further, if the goods are of unacceptable quality but the quality does not cause a major failure, you are entitled to a repair or replacement of the goods.

WARRANTY TABLE

Product Line	Private Use	Commercial Use
All Automotive	24 Months	12 Months
All Commercial	12 Months	12 Months
All Silver Series	36 Months	18 Months
All Deep Cycle Range	12 Months	12 Months
All Marine Range	18 Months	12 Months
All MRV Range	18 Months	12 Months
All Lawn Mowers	12 Months	12 Months
All EFB & VRL Start Stop Range	24 Months	12 Months
All Motorcycle Range	12 Months	12 Months

Batteries for Police and Taxi vehicles have a 6 month for ALL products. AGM's & industrial as per manufacturers specification.



Hi-Tec Batteries (Head Office)
5 Tarlington Place, Smithfield NSW 2164

Freecall 1300 796 009

Ph: (02) 9616 5700 Fax: (02) 9604 1611

Hi-Tec Oils (Victoria)

1/ 41-45 Burns Road Ph: (03) 9369 5512
Altona VIC 3018 Fax: (03) 9369 5682

Hi-Tec Oils (Queensland)

37 Nealdon Drive Ph: (07) 3200 3492
Meadowbrook QLD 4131 Fax: (07) 3200 7136

Hi-Tec Oils (Bohle Queensland)

Northern Logistics & Warehousing - Dealer
27-33 Toll Street Ph: (07) 4774 3507
Bohle QLD 4818

Hi-Tec Oils (South Australia)

6-7/ 3A Newcastle Crescent Ph: (08) 8162 5807
Cavan SA 5094 Fax: (08) 8359 7849

Hi-Tec Oils (Western Australia)

1/ 46 Baile Road Ph: (08) 9256 4528
Canning Vale WA 6155 Fax: (08) 9455 2129

Hi-Tec Oils (Northern Territory)

15 Bishop Street Ph: (08) 8931 4857
Woolner NT 0820 Fax: (08) 8931 4981

Hi-Tec Oils (TAS Distributor)

125 Swanston Street Ph: 1300 914 616
New Town TAS 7008

Hi-Tec Oils (ACT Distributor)

86 Bayldon Road Ph: (02) 6232 9515
Queanbeyan NSW 2620 Fax: (02) 6232 9511

Hi-Tec Oils (Newcastle)

1/4 Pennant Street Ph: (02) 4956 6000
Cardiff NSW 2285 Fax: (02) 4956 6888

Hi-Tec Oils (Port Lincoln)

Pine Freezers Road Ph: 0409 162 582
Port Lincoln SA 5606

Hi-Tec Oils (North Geelong)

M & R Distributors - Dealer
4 Freedman Street
North Geelong VIC 3215 Ph: (03) 5277 1107

Hi-Tec Oils (Wodonga)

North East Oil Distributors - Dealer
74 Church Street Ph: (02) 6056 5055
Wodonga VIC 3690

Hi-Tec Oils (Tamworth)

Unit 3, 20 Crown Street Ph: 1300 796 009
Taminda NSW 2340

WARRANTY EXCLUSIONS

This warranty does not apply where damage or defects to the battery are caused by the following conditions, including without limitation:

1. Accident, misuse, abuse, improper operation, or tampering including removal or damage to vent plugs or loss of parts.
2. The warranty period will be automatically adjusted to the length for commercial use if the vehicle intended to be installed is not present or cannot be inspected by a representative of authorized dealer.
3. Improper, insecure, or incomplete mounting.
4. Improper installation including installation of the battery with a capacity lower than that specified by the manufacturer of the product for which the battery will be used.
5. Misapplication including installation of a battery not compatible with outdoor application or inappropriate application of the battery.
6. Lack of reasonable care, neglect (including causing sulphation), storage for a long period without proper maintenance or failure to maintain adequate acid level (applies to accessible batteries only).
7. Overcharging, undercharging or if it is discharged: faulty terminals caused failure.
8. Explosion causing damage as a result of a faulty connection including wrong, loose or reversed connection or frayed cables.
9. Any repair or modification by a third party without prior consent from Hi Tec Batteries: or
10. Any damage or defects as a result of normal wear and tear.
11. Warranty are not covered for battery that is used in a vehicle different from the vehicle described in the vehicle information guide.
12. Battery used in a vehicle different from a vehicle described in the vehicle information Not covered by the warranty the labor for the removal or replacement of the battery from or into the equipment or vehicle, without prior written approval from Hi-Tec Oil Traders.

WARRANTY CLAIM PROCEDURE

Proof of purchase is needed to claim under this warranty. You must return the battery, with proof of purchase, to any Hi-Tec reseller in person or freight pre-paid by you. For your nearest reseller you can contact one of our state office number below) or back). Alternatively, you may, in person or freight pre-paid by you, return your battery to your nearest Hi-Tec state office below (or back). Fill in the Battery Information Form on page 3 and email or send to your nearest Hi-Tec listed below or back).

Appendix - Battery Information Form (Page 3)

BATTERY INFORMATION FORM

Battery part number _____

Vehicle registration _____

Type of vehicle _____

Warranty issued on battery _____

Trucks and heavy vehicles

Cars/SUV

Deep Cycle/AGM range

Motorcycle

Marine range

Lawn Mower range

MRV range

EFB &VRL Start Stop range

Private

Police / Taxi

Motorcycle

Commercial

AGM / Industrial

_____ Months

The faulty battery will be replaced with a battery of the same model, free of charge. The warranty period of replacement battery will be calculated as the remaining warranty length of the battery initially purchase.

HTB 1510



Hi-Tec Batteries (Head Office)
5 Tarlington Place, Smithfield NSW 2164

Freecall 1300 796 009

Ph: (02) 9616 5700 Fax: (02) 9604 1611

Hi-Tec Oils (Victoria)

1/ 41-45 Burns Road Ph: (03) 9369 5512
Altona VIC 3018 Fax: (03) 9369 5682

Hi-Tec Oils (Queensland)

37 Nealdon Drive Ph: (07) 3200 3492
Meadowbrook QLD 4131 Fax: (07) 3200 7136

Hi-Tec Oils (Bohle Queensland)

Northern Logistics & Warehousing - Dealer
27-33 Toll Street Ph: (07) 4774 3507
Bohle QLD 4818

Hi-Tec Oils (South Australia)

6-7/ 3A Newcastle Crescent Ph: (08) 8162 5807
Cavan SA 5094 Fax: (08) 8359 7849

Hi-Tec Oils (Western Australia)

1/ 46 Baile Road Ph: (08) 9256 4528
Canning Vale WA 6155 Fax: (08) 9455 2129

Hi-Tec Oils (Northern Territory)

15 Bishop Street Ph: (08) 8931 4857
Woolner NT 0820 Fax: (08) 8931 4981

Hi-Tec Oils (TAS Distributor)

125 Swanston Street Ph: 1300 914 616
New Town TAS 7008

Hi-Tec Oils (ACT Distributor)

86 Bayldon Road Ph: (02) 6232 9515
Queanbeyan NSW 2620 Fax: (02) 6232 9511

Hi-Tec Oils (Newcastle)

1/4 Pennant Street Ph: (02) 4956 6000
Cardiff NSW 2285 Fax: (02) 4956 6888

Hi-Tec Oils (Port Lincoln)

Pine Freezers Road Ph: 0409 162 582
Port Lincoln SA 5606

Hi-Tec Oils (North Geelong)

M & R Distributors - Dealer
4 Freedman Street Ph: (03) 5277 1107
North Geelong VIC 3215

Hi-Tec Oils (Wodonga)

North East Oil Distributors - Dealer
74 Church Street Ph: (02) 6056 5055
Wodonga VIC 3690

Hi-Tec Oils (Tamworth)

Unit 3, 20 Crown Street Ph: 1300 796 009
Taminda NSW 2340